

YOU DON'T HAVE TO BE ON THE RIG TO BE AFFECTED BY AN EMERGENCY

Petrofac Training offers a suite of courses to ensure organisations have an effective emergency response structure and competent, trained personnel to deal with the vital people-related issues faced during an emergency.

On Tuesday 26 March, we'll be running a full-day Family Liaison course at the Jurys Inn hotel on Guild Street, Aberdeen.

FAMILY LIAISON

In the worst-case scenarios, Operators and service companies may have to face the prospect of dealing with death, serious injury or other traumatic events affecting an employee and their next of kin.

Our Family Liaison course will prepare representatives to manage such an event, through a sensitive, caring and appropriate relationship between the family and the company. The course also covers dealing with the psychological effects on people following a major traumatic event, police involvement and funeral arrangements.



Family Liaison (Public Course)

COURSE STRUCTURE

This is a one-day course during which delegates will take part in both theoretical and practical activities.

COURSE CONTENT

The syllabus focuses on:

- A typical company emergency response organisation
- Roles and responsibilities of the Family Liaison Representative
- Communication skills in traumatic situations
- The role of the Police Family Liaison Officer and the Procurator Fiscal
- The role of the funeral director and repatriation services
- The role of the UK Oil & Gas Chaplain
- The impact on families, the Family Liaison Representative and the company
- Protecting company reputation

WHO IS THE COURSE DESIGNED FOR?

Any member of staff (from both Operators and service companies) who possesses the necessary skills and is willing to support and interact with family members of an employee who dies or is seriously injured or affected following an emergency at work.

COST

£295 per delegate

HOW DO I BOOK?

The course is available for immediate booking by calling Customer Care on **0845 606 2 909**.